



NEWS RELEASE



BLANCHFIELD ARMY COMMUNITY HOSPITAL (PUBLIC AFFAIRS)

BACH/PAO
650 Joel Drive
Ft. Campbell, KY 42223
www.campbell.amedd.army.mil



FOR IMMEDIATE RELEASE

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BACH rolls out program to improve care, build trust

FT. CAMPBELL, Ky. — Blanchfield Army Community Hospital (BACH) nurses kicked off the Army Nursing System of Care (ANSOC) April 6 in an outdoor ceremony. ANSOC enables the success of the Army Surgeon General's Culture of Trust initiative and helps Army Medicine transition from a healthcare system to a system of health.

Deputy Commander for Nursing Col. Joy Napper spoke to ceremony attendees about the focus areas which will continue to raise the standard of excellence within Army medicine.

The 5 primary areas of focus include enhanced communication, patient and family centered care, healthy work environments, evidenced-based medicine, and unit team building. "As BACH staff members work collaboratively in these critical elements of ANSOC, we will strengthen our team and continue to offer the best medical care possible to our patients," said Napper. "Enhancing nursing excellence and standards in the delivery of quality care will contribute to positive patient outcomes for Soldiers and their families."

BACH was chosen to pilot ANSOC in 2009 before the program spread throughout all Army medical facilities. During the six month pilot and the following implementation at BACH, staff provided feedback which helped refine the system that is now being rolled out across Army Medicine. Nurses here have already gained an appreciation for the system over the last two years.

During the ceremony BACH Intensive Care Unit nurse Windi McNeeley told attendees that she is proud to be a part of an Army nursing team utilizing ANSOC. She expanded on the patient and family centered care focus area.

"I personally feel that compassion and respect for patients are my highest priorities," said McNeeley. "When I care for patients, I keep in mind that this is someone's mother, father, brother, sister or someone's precious child."

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Photo Cutlines

IMG_5713: During the Army Nursing System of Care kickoff ceremony April 6 at Blanchfield Army Community Hospital, Deputy Commander for Nursing Col. Joy Napper speaks to attendees about the standards within the new program. "Enhancing nursing excellence and standards in the delivery of quality care will contribute to positive patient outcomes for Soldiers and their Families," said Napper.

IMG_5749: During the Army Nursing System of Care kickoff ceremony April 6 at Blanchfield Army Community Hospital, Intensive Care Unit nurse Windi McNeeley explains why the focus on patient and family centered care is a high priority. "When I care for patients, I keep in mind that this is someone's mother, father, brother, sister or someone's precious child," said McNeeley.

IMG_5766: Blanchfield Army Community Hospital Deputy Commander for Nursing Col. Joy Napper hands a scroll containing the Nursing Creed to Maj. Dale Vegter, Chief of Department of Surgery's Clinical Services. The symbolic gesture during the Army Nursing System of Care kickoff ceremony April 6 was part of nurses' renewed dedication to their professional values.